

Best Reference Letter of the Year - 2009

SUNDRIED TOMATO AMERICAN BISTRO & CAFES

LAGUNA BEACH ■ SAN JUAN CAPISTRANO ■ SAN CLEMENTE

Having worked with West Coast Business Equipment for many years as the service provider for our current POS system our first inclination was to go straight to them for the system for our new restaurant. We decided however that we owed it to our business to do as much research as possible prior to purchasing the system for our new restaurant. This insured we ended up with a system with as many included features as possible. After many hours of research into several different systems including: Aloha, Digital Dinning, POSitouch, and Micros we decided Future POS was the option that included the features we were looking for and West Coast Business Equipment was the company of choice.

Believe me it was the right decision! The price was extremely competitive and, the system is amazingly user friendly and intuitive, meeting or exceeding all of our expectations. The service from West Coast Business Equipment is unparalleled. On the day of installation a representative from West Coast remained on site at our restaurant for 12 hours emphasizing the employee training, adding menu items and modifiers we had missed and making sure everything went as smoothly as possible. When we closed for the evening there were questions concerning tip out and Credit Card closing procedures which the representative answered with confidence and then verified our Credit Card settlement for our management staff.

To this day West Coast Business Equipment is as responsive as anyone could wish for and we couldn't be happier than we are with the Future POS system. The combination of the two makes the daily operation of our restaurant much easier and efficient.

We would highly recommend West Coast Business Equipment and Future POS to anyone.

Thanks for everything,

Rob Quest
President
Sundried Tomato Cafe

